



## STANDARD WARRANTY



GM Poles takes pride in its products and aim to provide the highest level of quality and useability available. Please send any suggestions for improvement to [sales@gmpoles.com.au](mailto:sales@gmpoles.com.au)

### **Structural Warranty:**

GM Poles products have a lifetime structural design guarantee. All of our products are designed to the highest industry standards and in accordance with Australian and International Standards, some of which are listed below.

- AS/NZS 1170.0 Structural design actions Part 0: General principles
- AS/NZS 1170.2 Structural design actions Part 2: Wind loads
- AS 4100 Steel structures
- AS/NZS 4600 Cold-formed steel structures

### **Manufacture Warranty:**

Our products are designed and manufactured to ISO 9001 and guaranteed to be free from defects in workmanship and materials. GM Poles will at its discretion repair, replace or refund a product found to have defects. Any modifications to our products may affect this warranty and should be discussed with GM Poles before commencement.

### **Defects Liability Period**

GM Poles will rectify any defects in our products or workmanship within 12 months of supply or completion of works (whichever is later). GM Poles reserves the right to repair, replace or arrange for others to complete on our behalf.

### **Durability Warranty for HDG:**

Our steel poles are Hot Dip Galvanised to AS/NZS 4680 providing one of the most durable and maintenance free coatings available. The Galvanising Association of Australia provides estimated coating life of between 20 and 100 years depending on the corrosive environment. GM Poles warrants that our poles, if used for the purpose intended and installed in accordance with our standard procedures will continue to perform satisfactorily for a minimum of 10 years under normal operating conditions\* as specified in AS1170.2 and AS/NZS 4676. Hydraulic, electric and moving parts are guaranteed for a minimum period of 12 months from date of delivery. GM Poles Maintenance Instructions should be used as a guide for initial and ongoing inspections of the installation.

### **Durability Warranty for Paint & Powder coat:**

For an architectural finish GM Poles offers a range of paint and powder coated finishes. We are happy to discuss project specific paint systems with you, alternatively we offer the standard finishes below. Any concerns with the initial paint finish must be discussed with GM Poles before the pole is erected, contact our office on 1800 GM POLES or [sales@gmpoles.com.au](mailto:sales@gmpoles.com.au)

Type	Guaranteed*	Comments
<b>Powder-2C</b>	Dual-coat powder system provides good durability in most environments and is guaranteed for adhesion and colour in non-coastal or industrial locations for 2 years	Ripple & flat finishes are available. Minor fabrication imperfections may be visible with the flat finish
<b>Powder-3C</b>	Triple-coat powder system provides very good durability in most environments and is guaranteed for adhesion and colour in non-coastal or industrial locations for 5 years**	Ripple & flat finishes are available. Minor fabrication imperfections may be visible with the flat finish
<b>Paint-STD</b>	Standard colour, dual-coat marine paint system provides very good durability in most environments and is guaranteed for adhesion & colour in coastal locations for 7 years	Recommended coating system for standard colour coastal locations
<b>Paint-MET</b>	Metallic colour, triple-coat marine paint system provides very good durability in most environments and is guaranteed for adhesion and colour in coastal & industrial locations for 7 years	Recommended coating system for metallic colour coastal locations

\* These time frames will be reduced for corrosive environments (such as locations experiencing salt water spray) depending on severity. Refer GM Poles Care and Maintenance Instructions available online or on request.

\*\* Powder coating is not recommended for coastal or corrosive environments where it is only guaranteed for 12 months if triple coat is used.